

Our 2020 vision... what does it mean for me?

Our care

- To spend time on my own personal and professional development, improving my understanding of whole person healthcare to make sure I'm treating the person and not just the condition.
- Ask myself on every patient contact am I being empathetic, compassionate and easy to understand?

Our colleagues

- To understand our leadership behaviours, strive to demonstrate them every day and to provide feedback to help us all improve our personal leadership.
- To look after my own health and well-being so I will be fit for the challenge ahead.

Our community

- To have an open mind and be flexible about how I work, where I work and who I work with.
- To take every opportunity to discuss and promote public health and preventative messages every time I talk to a patient.



Our performance and improvement

- Suggest ideas for improving care, experience and efficiency and to make these ideas happen.
- To understand our performance goals and my contribution towards these.

Together we make the difference

Our 2020 vision – joining the dots

Our vision is to join the dots in all that we do for patients, across our care community, for each other as colleagues and in how we perform and improve.

