Using emollients and topical steroids together
Most people with skin conditions will at some time be prescribed a topical steroid (steroid creams and ointments) to use when their skin flares up. Topical steroids are very different to emollients, and should be used and applied in a different way. When using the two treatments, apply the emollient first. Wait 20-30 minutes after applying an emollient before applying a topical corticosteroid. That is, the emollient should be allowed to absorb before a topical steroid is applied (the skin should be moist or slightly tacky, but not slippery, when applying the steroid).

Are there side-effects from emollients?
Skin sensitivity
Emollients used for skin conditions tend to be bland and non-perfumed. However, some creams contain preservatives, fragrances and other additives. Occasionally, some people become sensitised (allergic) to an ingredient. This can make the skin inflammation worse rather than better. A particularly notable preparation is aqueous cream. This used to be commonly used. However, it is now known that there is a high rate of reactions to this product. Therefore, it is now rarely used as an emollient. If you suspect that you are sensitive to an emollient then speak to your doctor for advice. There are many different types of emollients with various ingredients. A switch to a different type will usually sort this uncommon problem. Note: ointments tend to cause less problems with skin sensitivity as, unlike creams, ointments usually do not contain preservatives.

Folliculitis
Thick emollient ointments sometimes block the hair follicles in the skin. This may cause a mild inflammation or infection of the affected hair follicles which is called folliculitis.

Some other points about using emollients
A common mistake is to use too little emollient. It is common for an adult to use at least a 500 gram tub of emollient per week, and a child to use a 500 gram tub every two weeks.

Another common mistake is to stop using emollients when the skin appears good. Patches of eczema, which may have been prevented, may then quickly flare up.

Paraffin-based emollients are flammable. Keep them away from lights and flames.

In summary
A typical routine for an ‘average’ person:
• When you have a bath or shower, consider adding emollient oil to the bath water or as you shower. This can give your skin a general background ‘oiling’
• Use a thick emollient ointment as a soap substitute for cleaning. You can also rub this into particularly dry areas of skin
• After a bath or shower it is best to dry by patting with a towel rather than by rubbing
• Then apply an emollient cream, ointment or lotion to your skin. Do not rub in, but smooth onto skin in the direction of hair growth
• Between baths or showers, use a cream, ointment or lotion as often as necessary
• Use an emollient ointment at bedtime

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Emollients prevent the skin from becoming dry. You can apply emollients as often as you need. This may be two to three times a day or more if your skin becomes very dry. Applying emollients regularly may seem tedious, but it is worthwhile as it can prevent skin from flaring up.

What are emollients?
Emollients are often called moisturisers. They are lotions, creams, ointments and bath/shower additives which ‘oil’ the skin to keep it supple and moist. Regular use of emollients is the most important part of the day-to-day treatment for people with dry skin conditions.

How do emollients work?
People with eczema, psoriasis, and other conditions have a tendency for their skin to become dry. Dry skin tends to ‘flare up’ and become inflamed. Emollients prevent the skin from becoming dry and help to protect the skin from irritants. This helps to prevent itch and reduces the frequency of flare-ups. So, the main role of emollients is to prevent the skin from flaring up. (This is different to steroid creams and ointments which reduce inflammation and clear flare-ups.)

What types of emollient are there?
There are many types and brands of emollients ranging from runny lotions to thick ointments. The difference between lotions, creams and ointments is the proportion of lipid (oil) to water. The lipid content is lowest in lotions, intermediate in creams, and highest in ointments. The higher the lipid content, the greasier and stickier it feels, and the shinier it looks on the skin. As a general rule, the higher the lipid content (the more greasy and thick the emollient), the better and longer it works.

Which is the best emollient to use?
There is no ‘best buy’. The type (or types) to use depend on the dryness of your skin, the area of skin involved, and your preference. Your doctor, nurse or pharmacist can advise on the different types and brands available, and ones which may best suit you. For example:

- If you only have mild skin dryness and flare-ups do not happen often, then a lotion or cream may be best.
- If you have moderate-to-severe dryness then a thicker cream or an ointment is usually best.
- Creams are usually less messy but need to be put on more often than ointments.
- A lotion or spray is often best for areas of hairy skin.
- For areas of weeping eczema a cream or lotion is usually best as ointments will tend to be very messy.

How do I use and apply emollients?

Creams, ointments and lotions
Whenever you use an emollient, apply it generously to all areas of the skin. Emollients should be applied by smoothing them into the skin along the line of hair growth, rather than rubbing them in. You cannot ‘overdose’ as emollients do not contain ‘active’ drugs which pass through the skin. If you wash, or have a bath or shower, apply an emollient to the washed areas as soon as possible afterwards in addition to any other times that you use emollients.

Many people ‘mix and match’ different emollients to suit their needs and daily routine. For example:

- Many people use a thick ointment as a soap substitute as normal soap tends to dry the skin.
- Some people use an ointment at bedtime for the night, but prefer a lotion or cream during the day.
- Some people use an ointment on some areas of the body which are particularly dry, and a cream on the rest of the body.
- Some people use an ointment when their skin is particularly dry, but switch to a cream when their skin is not too bad.

Bath additives and shower gels
Various emollient preparations are available as bath additives and shower gels. The amount of emollient deposited on the skin during bathing or showering is likely to be far lower than with directly applied emollient creams, ointments or lotions. So, one concern is that some people may under-treat their skin if they rely solely on bath or shower emollients. Therefore, if you do use them you should use them in addition to, and not instead of, creams, ointments or lotions that you rub directly on to the skin.

Note: bath additive emollients will coat the bath and make it greasy and slippery. It is best to use a mat and/or grab rails to reduce the risk of slipping. Warn anybody else who may use the bath that it will be very slippery.

How often should I apply emollients?
Apply as often as needed to keep the skin supple and moist. This varies from person to person and from time to time in the same person, depending on how bad the skin dryness has become. A good starting point is to apply two to three times a day, but some people need to increase this to up to every hour if the skin is very dry.

As a rule, ointments need to be applied less often than creams or lotions for the same effect.

You should keep on applying emollients every day, even when you do not have any areas of inflamed skin. The emollients prevent the skin from drying and can help to prevent your skin from flaring up.

Where appropriate, to help some people to apply emollients frequently, it may be best to keep separate packs of emollients at work or school.