RAPID ACCESS CHEST PAIN CLINIC

PATIENT INFORMATION

Your doctor has referred you for an Assessment of Chest Pain

Your appointment will take place in:

Cardiology Department
Level 2
Duchess Building
Taunton & Somerset Hospital
Musgrove Park
Taunton

Rapid Access Chest Pain Clinic Lead Co-ordinators
Natalie Shedden-Crank – Tel: 01823 342118
Michele Swanston – Tel: 01823 342130

Your appointment in hospital will take approximately one hour.

The clinic is designed to give you an assessment, information and advice regarding your chest pain. Recommendations will be made regarding your treatment in the future.

Any recommendations will be sent to your General Practitioner. Should you need further in-patient investigations these will be explained to you. If you require a further out-patient appointment this will be arranged for you.

We aim to provide a friendly and efficient service. If you have any concerns about your clinic appointment or are unable to attend on the date and time arranged please contact one of the clinic co-ordinators.

Although our Consultant team have overall responsibility for your care, it is possible that you will be seen by either a Doctor or Chest Pain Nurse specialist (who we have trained to help us in providing this service).

Appointment date .................................................. Please attend 15 minutes before your given appointment time

Appointment Time.............................................

Getting to Hospital

There is a regular shuttle bus service from the town to Musgrove Park which stops near the Duchess Building Entrance and to the Old Hospital Entrance. If you are unable to travel on your own, you will need to make arrangements to get to and from the hospital. We hope that a relative or friend can bring you.

If your medical condition is such that you cannot travel on public transport, it may be possible for patient transport to be arranged. Medical need will be determined by your doctor.

The first request for patient transport is normally arranged by the Patient Transport Advice Centre, telephone number (01278) 727444.

If you have NHS transport booked and are unable to keep the appointment or have alternative means of transport, please inform the hospital by contacting the department a the head of the accompanying letter.

Patients who do not have a medical need for patient transport to hospital, and get Income Support or family Credit or are on a low income, can receive help with travelling expenses under the Hospital Travel costs Scheme. Full details of the scheme are available in a leaflet (H11) NHS Hospital Travel Costs, which is available at local offices of the Department of Social Security or from the hospital General Office.
Car parking at the Taunton & Somerset Hospital Musgrove Park is controlled through a pay and display system. The charges are effective 24 hours a day, 7 days a week. If travelling by car, you are advised to have some small change available. It is advisable for less mobile patients to be dropped off near the Outpatients areas, and for the driver then to park the car.

We ask that you allow yourself sufficient time to arrive for your appointment on time, however there is no advantage in arriving very early, as patients are seen on the basis of their appointment time.