Musgrove Park Hospital, Taunton provides a comprehensive range of acute and community surgical and medical services to a population of over 340,000. We are committed to the safest possible patient care; the best possible experience for patients and making the very best of the resources we have.

**Patient Advice and Liaison Service (PALS)**
When you need advice or have concerns PALS is here to help and can be contacted on 01823 343536.

**Public Toilets**
Public Toilets are available throughout the hospital in the areas shown on this map.

**League of Friends Shops**
The League of Friends run and staff a shop situated in the Old Building. This sells confectionery, toiletries, stationery and groceries. The shop is open 9:30am to 4:30pm and 6:30pm to 8:00pm Monday to Friday (excluding bank holidays) and 2:00pm to 4:00pm at weekends.

**Refreshments**
Whitlock’s restaurant between Old and Queen’s Building provides a comprehensive range of foods. This facility is open to visitors 8:00am to 7:00pm seven days a week.

**No Smoking**
Musgrove Park is a smoke free hospital. Smoking is not permitted by anyone within the premises or grounds.

**Pharmacy Service**
This service is available for patients in hospital and those attending outpatient appointments.

**Car Parking**
Public parking is available by Duchess Building and within Cedars multi-storey. Payment is made on your return to the car park via one of the pay stations. The pay stations accept change, notes and credit/debit cards. Disabled parking is located at Duchess 1 and Duchess 2 car parks.

**Mobility Buggy Service**
Patients and visitors who need help with mobility across the site are able to use a free buggy service that runs between the car parks and main entrances of the hospital site. The mobility buggy runs at regular intervals during working hours. The map shows the location where the mobility buggy picks up / drops off; please look for the icon 🎈.

**Public Transport**
There is a regular bus service to Musgrove Park that stops close to the Accident and Emergency Department, in front of the Queen’s Building. These services are run by First National and Webber bus.
For further information about First bus services visit [www.firstgroup.com](http://www.firstgroup.com) or call customer services on 0871 200 2233. For Webber bus call: 0800 096 3039 or go to [www.webberbus.com](http://www.webberbus.com)
The Park and Ride bus stops on the Wellington Road (A38) by Somerset College, a short walk from the hospital.

**Hospital Map**
The hospital Map is colour coded to show the different buildings, these colours match the signage across the site.

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